

Amenities and Services

- 263 apartment homes with patios/balconies
- 110 garden homes featuring garages and screened-in patios
- Utilities paid (telephone and internet billed separately); each home/apartment has individually controlled ac/heat
- Robust satellite TV with expanded channel line-up
- Bi-weekly housekeeping
- Weekly linen service
- Wellness center for non-emergency medical care
- Flexible dining plan "Dining Dollars"
- The Oak Room, gracious dining, open continually from 11:30 a.m. through dinner
- The Arbors, fine dining, open evenings select days of the week
- The Acorn Grill, casual bistro open for breakfast, lunch, and dinner from 7 a.m. to 7 p.m.
- The Oak Lounge, where you can enjoy your favorite beverage
- Heated, indoor swimming pool, outside walking pool, and Jacuzzi
- Well-equipped fitness center, with personalized exercise and wellness programs
- Fireplace with ample seating on the Evergreen Spa patio
- Crafts room and wood shop for artists and hobbyists
- Auditorium where events and music programs are held regularly
- Events, trips, courses, concerts, and get-togethers—all arranged by full-time activities coordinators
- Scheduled transportation service for medical visits, shopping, entertainment, and more
- Complete maintenance and grounds keeping services
- Emergency call system and 24-hour security patrol in our gated community
- Health care services, including unlimited nursing center care, assisted living, and memory support care
- Bank
- Boutique
- Hair salon
- Card, billiard, and ping pong rooms
- Resident garden area
- Library and computer lab
- Chapel
- Notary, fax, postal, shipping, and duplicating services
- Walking paths



ROYAL OAKS

(623) 815-4132

www.RoyalOaks.com

It's Definitely a Team Effort

The Royal Oaks culture is distinctive. We are a team and every member of our team shares the same goal—to give world-class service to every resident, employee, vendor, and guest.

Our 300+ employees take pride in spoiling our 650 residents. As a team, we work—and have fun—in delighting our residents at every juncture. The tenured management team is headed by Kendra Eberhart, CEO, and Don May, CFO, each who have been with Royal Oaks since 1987. These leaders guide the staff to excel by encouraging on-going training and offering scholarship programs in order to promote from within. We truly believe that happy, well-trained employees mean even happier residents, so investing in our staff and keeping turnover low is a priority.

The Royal Way is our creed:

- R:** Respect persons and property, taking pride in all we do
- O:** Offer assistance with a quick, friendly response and follow through
- Y:** You are a resource; be attentive
- A:** Always greet everyone with a smile and by name
- L:** Listen and communicate with professionalism

This creed is shared by our 16-member volunteer Board of Trustees. This diverse group includes current and former physicians, nurses, clergy, architects, businesspeople, and lawyers. The Board has responsibility for strategic planning, financial oversight, establishing policy, and fiduciary and legal compliance. The work of the Board is handled through nine committees and many residents are committee members, helping guide their community home to an even higher standard.

The People of Faith Foundation is a tax-exempt organization whose purpose is to support the residents of Royal Oaks. The Foundation is governed by a volunteer Board of Directors, separate from Royal Oaks' Board of Trustees. The organization's funds are used to provide financial assistance to any Royal Oaks resident who, through no fault of their own, is unable to meet their monthly service fee obligation. The Foundation also supports other charitable purposes as determined by the Foundation to benefit all residents of Royal Oaks.

Delightful residents, respectful staff, a highly qualified management team, a dedicated Board, and a Foundation to serve the residents are the ingredients that make Royal Oaks a special place. We would be honored to add you to our very special recipe!



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